



Louis B. Coiro, P.T.
Director

Loretta A. Pellegrino
Administrative Director

**Tewksbury
PHYSICAL THERAPY**
885 Main Street #4
Tewksbury, MA 01876
(978) 851-8768
(978) 851-8606 (fax)

Sandra Columbus
Office Manager/Tewksbury

Michael Bove, P.T.
Denise Farnsworth, P.T.
David Thomas, P.T.
Lori Tyler, P.T.A.
Judith Frost, P.T.A.

Kim Quamme, OTR/L, CHT
Certified Hand Therapist

**DRUM HILL PHYSICAL
& SPORTS THERAPY**
10 Jean Avenue, Unit 10
Chelmsford, MA 01824
(978) 441-9452
(978) 454-9292 (fax)

Keith M. O'Hara, M.S.P.T.
Clinical Director/Drum Hill

Cynthia Razzaboni
Office Manager/Drum Hill

Joanne Coiro, P.T.
Kelly Dyke, P.T.
Melanie Mazares, P.T.
Suzanne Scarpulla, P.T.

Cheryl L. Ekelund, O.T.
Certified Hand Therapist

LOUIS B. COIRO, INC
Tewksbury Physical Therapy

885 Main Street, #4
Tewksbury, MA 01876

Cancellation/No-Show Policy

At the time of your initial evaluation, your physical therapist will determine what he/she feels is an appropriate schedule to maximize the benefit of your therapy. It is important that you adhere to this program. As your dedicated therapists, we ask that you try your best to come to your visits on time throughout the duration of therapy.

We will make every effort to accommodate your schedule. We ask that you provide us the same courtesy of at least 24 hours' notice if you cannot make a scheduled appointment. This will allow us to fill your spot with other patients who are on a waiting list to get in.

If you do not show up for a scheduled appointment and have not called and cancelled 24 hours prior to the appointment, you will be charged a \$25 fee.

If you do not show up for a scheduled appointment twice, any remaining appointments will be cancelled and will not be rescheduled.

Please sign below stating that you understand the policy.

Patient Signature: _____ Date: _____